

Updates to User Agreement, Privacy Policy and Code of Conduct

Last Updated: October 13, 2020

We periodically update our terms and policies to help ensure teachers and students understand their rights and responsibilities when they use Along, as well as to explain how we collect, use and protect personal information.

Material changes are described below. We encourage users to read the revised [User Agreement](#) (including the [Data Privacy Addendum](#)), [Privacy Policy](#), and [Code of Conduct](#). To ensure these documents are clear and easy to read, we also updated the plain-language summaries across our terms. In addition, we've included new documents: a summary of our security practices in our [Security Whitepaper](#), as well as a list of our [Third-Party Service Providers](#).

For users who received notice of changes on October 13, 2020, these changes do not go into effect until November 12, 2020. Your continued use of Along means that you are consenting to these updated terms following their "effective date." If at any point you would like to stop using Along, please email us at support@comealong.org.

- **[Data Privacy Addendum](#) (addendum to the [User Agreement](#))**
 - Section 4.6 -
 - Added deletion process for students
 - Added transfer period for school leaders following a deletion request from students or teachers
- **[Privacy Policy](#)**
 - Section 3.3 - Added language that we will only use communications content on Along to provide the service, or respond to, or investigate any flagged content
 - Section 3.4 - Added language that school leaders may access information after a student or teacher has requested deletion of an account
 - Section 7 -
 - Added deletion process for students
 - Added transfer period for school leaders following a deletion request from students or teachers
 - Section 8 - Clarified that we may retain information to comply with a valid access or transfer request for Education Records
- **[Code of Conduct](#)**
 - Simplified and consolidated the language to make it clearer.